

EAPA Portal

Last updated: March 29, 2021



On April 1, 2021, U.S. Customs and Border Protection (CBP) will deploy the new Enforce and Protect Act (EAPA) Portal. This new tool will enable trade users to submit and view allegation cases in a centralized location.

What will change for trade users?

- Trade users will no longer submit EAPA allegations via the e-allegation form found on CBP.gov.
- Trade users will now have access to the new CBP EAPA Portal and will be able to submit allegations and review and submit documents directly in the new system.
- The new CBP EAPA Portal will enable users to complete the following:
 - Submit an EAPA Allegation.
 - Allegers can now log in to the portal and submit an EAPA allegation directly.
 - View an EAPA Status.
 - Users can view ongoing investigations by selecting case numbers in the portal.
 - Users can upload additional documentation to a case within the portal.
 - Allegers are also allowed to withdraw a case within the first 90 days.
 - View and respond to a Request for Information Task.

How will trade users access the new system?

- To access the new system after deployment, users will need to create a CBP.login.gov account by navigating to <https://www.login.gov/create-an-account/>. After creating an account, proceed to the EAPA Portal (link to be provided April 1, 2021) to log in.
- Users who attempt to view an EAPA Case without an account will be rerouted to create an account.

What additional resources are available?

- **Training**
 - **Quick Reference Guide (QRG)**
Once deployed, the QRG titled “Enforce and Protect Act (EAPA) Portal Quick Reference Guide (QRG) - Trade” will be posted to CBP.gov.
 - **Recorded Demonstration**
Once deployed, the recorded webinar titled “Enforce and Protect Act (EAPA) Portal Webinar - Trade” will be posted to CBP.gov.
- **Additional information on EAPA**
 - For an overview, additional resources, and information on EAPA and filing allegations, please visit: Enforce and Protect Act (EAPA) <https://www.cbp.gov/trade/trade-enforcement/tftea/eapa>.



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Whom do I contact if I have issues?

- For questions regarding EAPA, please contact epallegations@cbp.dhs.gov.
- For questions regarding the EAPA Portal, please contact ATAPCaseManagement@cbp.dhs.gov.

