



CARM Client Portal

Release 2 of the CARM Client Portal (CCP) will affect importers differently depending on the type of financial security they use.

In order to determine the impact to your business, please refer to the financial security option that is currently in use by your company.

Financial Security Type	GHY's Support Option	GST & Importer Direct
Release Phase	Release 2 (May 2024)	Release 2 (May 2024)
Request for Clearance into Canada Requires Importer Direct Release Prior To Payment (RPP) Privileges. 	Duty and tax no longer able to be secured by GHY's bond. Consequently, you will need to assign GHY to make these payments on your behalf after release, OR conduct this work directly via your CCP.	No Changes Required.
Financial Security 	Cash posted in the CCP or a D120 import bond in the Importer's name. You will no longer be allowed to utilize GHY's import bond.	<u>Importer Direct:</u> No Changes Required. <u>GST Direct:</u> Cash bond posted in the CCP or a D120 import bond in the Importer's name. You will no longer be allowed to utilize GHY's import bond.
Payments of Duties & Taxes to CBSA 	MUST be paid in CCP. Additional payment methods are available including delegating to GHY.	MUST be paid in CCP. Additional payment methods are available including delegating to GHY.

What type of Financial Security option is your business using?

If GHY pays duty & tax on your behalf to CBSA, you are likely using the GHY Support option.

If GHY is only paying duties on your behalf, and your business pays GST directly to the Canada Revenue Agency, you are likely using the GST Direct Security option.

If GHY only charges you a service fee, and your company pays duties and taxes directly you are likely using the Importer Direct Security option.



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